



Residential Sound Insulation Update

Lobbying Efforts Pay Off—Sound Insulation Program to Get Millions in Added Funding

The City of Inglewood has been lobbying Los Angeles World Airports for additional funds to accelerate its highly popular and effective sound insulation program.

Due to the tireless efforts of the Mayor and City Council, on May 21, 2002 the Board of Airport Commissioners approved an additional \$2.25 million in funding to Inglewood for noise mitigation activities.

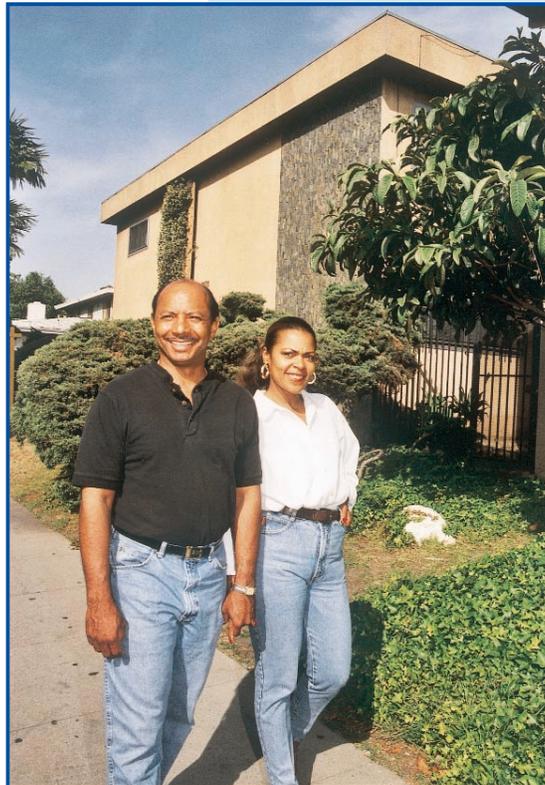
And that's just the start. The new funding, collected from passenger facility fees collected on every ticket at LAX, makes the city eligible to spend millions of

dollars in matching grant funds from the Federal Aviation Administration.

This new funding will greatly step up the pace of sound insulation in Inglewood. The city is now making plans to invite many more homeowners to participate in the program.

Thanks to sound insulation, the quality of life for Inglewood residents living under the flight path of LAX has

dramatically improved. To date more than 1,000 homes in Inglewood have been completed or are in the process of being retrofitted with soundproofing features.



Rudy and Mary Melson take a stroll in front of their condominium building, where sound insulation work was recently completed. Added funding will allow many more Inglewood homeowners to join the program.

New funding to step up pace of sound insulation

Noise Complaint Form Available Online



Now you can go online at any time of the day or night to register complaints about aircraft noise from LAX.

Just go to the Los Angeles World Airports Web site: www.lawa.org/lax, click on Noise Management, then select the Noise Complaint Form.

The user-friendly form allows residents to provide their contact information, and date and time of the noise event; select the type of noise that occurred; and indicate the airline and type of aircraft, if known.

The airport's Noise Management Section will respond either by letter or a personal phone call once an investigation is completed.

What's Inside

Products	2
Home Improvements	2
Living with Construction	3
Q & A	4

Variety is the Spice of Life

*A wide range
of attractive
product styles*

No two families are alike. Just like no two homes are alike in the typical Inglewood neighborhood. In addition to difference in architecture and paint colors, a walk down any street reveals a variety of window and door styles.

Homeowners who sign up for the city's sound insulation program will find a wide range of attractive product styles and options to choose from in selecting new sound-reducing windows and doors. Every effort is made to match as closely as possible what is already in the home.



Your home will sport a fresh look with **sparkling new windows**. Windows are offered in a range of styles: double-

hung, sliding, casement and fixed. Even if your home has a custom product like a bow window, this can be reproduced as well. There are several finishes and colors to choose from: in vinyl (white or almond) or aluminum (white, bronze or silver).



Attractive new doors will welcome visitors to your home. Handsome solid-core oak or birch veneer doors are

either painted or stained, depending on your preference. Existing molding or grid work will be reproduced at no extra cost. Homeowners who prefer to add a storm door over an existing door can select white, bronze or silver. Sliding glass doors also come in white, bronze or silver. Custom products such as Hollywood or French doors will be replaced with a matching custom look.

Glass fire-place doors will add **a lovely finished look** to the home's décor.



These come framed in polished brass, antique brass or black.

All product choices are usually decided during the architectural survey appointment.



Thousands of Inglewood residents can confirm that having your home sound insulated makes a big difference—the jarring roar of jet noise becomes just a murmur.

But it's also the added home improvements that go hand-in-hand with sound insulation that have made the program so popular with Inglewood residents.

Lorgia Ortega says that the improvements to the three-bedroom home that she lives in with her husband, Eduardo and two teenage daughters, “make it look like a different house. Now realtors come knocking on my door and want us to sell our home!”

“The old one was really ugly,” she says, proudly pointing to her brand new oak front door. All new dual-pane windows replaced old ones from the 50s. According to Ortega, the new windows look “so beautiful” that the family is adding all new window frames to go with the attractive new windows.

Shirley Young shows off the long graceful curve of the big white bow window in the front of her handsome two-story



*Lorgia and
improvements*

For more information please

Home Improvements go Hand-in-Hand with Sound Insulation

home. It was one of two bow windows recently custom built on the site to sound efficient specifications. "All my neighbors were really impressed that they could be reproduced so perfectly," says Young.

Young enjoys reading in the family's



Eduardo Ortega are enjoying the many comforts to their three-bedroom home.

living room and gazing out her beautiful bow window, which is stained a lovely oak color on the inside to match her interior décor. It is complemented by the new brass doors on the fireplace, also installed to reduce noise. She marvels at the fact that so many home improvements—and such a dramatic improvement in her family's quality of life—could all come at no cost. "We're really pleased," she happily reports.

Happy Homeowners Speak Out

Cora Rawls has allergies. The last thing she needs is living in the midst of construction dust. Yet Rawls reports that when her two-story home was recently sound insulated, living there was not nearly as bad as she expected it to be. "They worked very clean," she says. "I've seen a lot of construction in my day, and I'm very impressed."

Rawls also was pleased that the crews were so accommodating. They readily agreed to arrange their work schedule around her long-planned trip to New Orleans for her son's May graduation from Xavier University.

The best part is that she didn't have to wait for the workers to finish before seeing (and hearing!) the results. "The second day I noticed a difference in the noise level and it's wonderful," she exclaims.

For Shirley Young, whose four-bedroom home was completed just in time for Christmas,

it was the professionalism and thoroughness of the workers that impressed her the most. "The contractors were so neat in doing their work. They also returned calls really fast and fixed any problems right away." Young relates that many of her neighbors are elderly and a little afraid to participate

'The whole experience was quite pleasant'

in the program. She too was afraid at first. But now she reassures her neighbors and encourages them to sign up. "The whole experience was quite pleasant and the benefits are certainly well worth it!"



Shirley Young reads in front of her new bow window.

Please call 310/412-5289

Q&A



Track Flights on the Web

Los Angeles World Airports has launched a new LAX Internet Flight Tracking System that allows you to monitor the movement of flights and air traffic patterns within the greater Los Angeles region.

The system shows the flight tracks of aircraft arriving and departing to and from LAX, and from other airports throughout the region. It also shows planes in transit across the region.

Once you select a particular aircraft, the aircraft type, altitude and Track ID Number are displayed. Although taken from actual radar data, there is a delay of approximately ten minutes in the flight tracks.

To track flights on the Web go to www.lawa.org/lax, click on Noise Management, then select Flight Tracks.

Q Once construction begins, how long will it take for the work to be completed?

A On average the work on each individual home takes just two weeks or less.

Each home takes just two weeks or less

Q What precautions should I take to protect my personal property?

A You should secure and protect any valuables near the work site. Every precaution will be taken to avoid damage to the owner's property, but it is recommended that the owner remove any dust-sensitive equipment (computers, televisions, etc.) from the work area to prevent possible damage.

Q Do I have to be home during construction?

A Yes. It is important that the homeowner, the tenant or the homeowner's representative be present during all construction.

Q Can you accommodate vacation schedules?

A If the work schedule conflicts with a planned vacation or other personal situation, we will make every

effort to accommodate the resident's needs and adjust the work schedule accordingly.

City of Inglewood

Mayor	Roosevelt F. Dorn
Council District 1	Curren D. Price Jr.
Council District 2	Judy Dunlap
Council District 3	Jose Fernandez
Council District 4	Position vacant
City Administrator	Joseph T. Rouzan, Jr.

Residential Sound Insulation Program

One Manchester Boulevard
PO. Box 6500
Inglewood, CA 90301
310/412-5289
www.CityofInglewood.org



The staff of the City of Inglewood's Residential Sound Insulation Division is here to help you. Pictured left to right, Fidel Barajas, Mona Adkins, Marisela Mansour, Paul Cura, Jerry Nealy, Diana Joe, Anthony Barbarin, Deanna Unternahrer, Nicolas Diaz, Maria Torres, Richard Torres, Susy Martin.