Happy Homeowners Speak Out

What a difference a year makes.

A little over a year ago, the Ortega home was sound insulated by the city of Inglewood.

Some things are to be expected when sound proofing measures are made in a home. "Our house is so quiet and pleasant now," says Lorgia Ortega, who lives there with her husband, Eduardo, and their two daughters. "We really notice the change when we open the windows; that's when we remember how noisy it was before!"

But Lorgia also points out an unexpected benefit. She has noticed that since the sound proofing improvements, they all spend much more time in their living room, and as a consequence, they are much closer as a family. "We all watch TV together in our living room now," she says as she sits on the couch catching up with daughter Elyse after the 16-year-old's day at school. "Before, this room was too noisy, so everyone just disappeared into their own rooms."

Having just seen her oldest daughter, Linette, leave home to start her freshman year at UCLA, Lorgia Ortega especially cherishes the added family closeness that a quiet and peaceful home can bring.

We are pleased to be able to offer a new product.....

STORM DOOR PROVIDES SOUND DEADENING FEATURES AND HOMEOWNER SECURITY Features:

- Solid brass interior and exterior handles with built-in deadbolt security lock
- 1 ¾" thick heavy-gauge aluminum frame
- Tamper-proof hinges

Lorgia Ortega helps her daughter, Elyse, with her homework in their quiet and peaceful living room.
Often Home Improvements Don't Stop with Sound Insulation

The Alleyne family can attest to the fact that once a home is sound insulated, the home improvements don't stop there. The Alleynes, like many homeowners, were motivated to undertake a series of remodeling projects to complement all the beautiful new windows and doors installed by the city this past summer.

In the case of the Alleynes, Stephen and his wife, Cheryl, have made extensive improvements to the exterior of the two-story, three bedroom home they share with their two children. The house now sports a fresh new coat of cream-colored paint with white trim. They have relandscaped the front yard and added handsome concrete and brickwork treatments to the outside. According to Cheryl, in the next few months they plan to upgrade their swimming pool and paint the interior of their home.

Gerri Thomas also was bitten by the home improvement bug. After new windows and doors were installed throughout her two-bedroom home last February, she decided it was time to redesign the exterior of her house.

"Sound insulation was definitely the impetus to get this going," Gerri says as she proudly shows off the beautiful new brickwork that graces the front of her home. She also added a new brick front porch and pillars with a brick facade. These upgrades, along with all the new windows and doors, have made a "vast improvement in the look of my home," she declares.

The Ortegas are taking new pride in their home as well. After their three-bedroom house was sound insulated over a year ago, Eduardo Ortega built a new patio and relandscaped the yard. His wife, Lorgia, says the best part is that he put in a new kitchen floor, a new dishwasher and matching oven. "I really came out ahead!" she exults.

Gerri Thomas shows off the new brickwork that has dramatically improved the look of her home.

Today thousands of Inglewood residents are living in quieter homes thanks to the city's sound insulation program.

So far more than 2500 residences have been completed or are in the process of design or construction.

During the past nine months, the agency has invited the owners of more
than 1500 residences to participate in its sound insulation program.

The map below graphically illustrates program accomplishments to date. Properties in purple are either completed or are currently in the design phase. All properties in green have been invited in 2003 to participate in the program. Properties in yellow are eligible for sound insulation and will be invited to participate in the coming phases.

Sound insulation is offered at no cost to all residents living in neighborhoods with a recorded Community Noise Equivalent Level (CNEL) of 65 decibels (dB) and higher. Within each phase the most noise impacted blocks—on both the east and west sides of the city—have top priority.

As these residences are completed, work progresses to the least impacted blocks.
**Q** Will I have to pay for the insulation/upgrades if I sell my home?

**A** No. The program is offered at no cost to the homeowner, and the homeowner will not be responsible for the cost of sound insulation upgrades if the residence is sold.

**Q** Will funding still be available once my turn comes?

**A** Los Angeles World Airports has committed to providing noise mitigation to all eligible noise-impacted properties within the city of Inglewood, assuming funds are available. It is possible the funds will be provided at a reduced pace, consequently we cannot predict how long it will take to sound insulate all eligible properties.

**Q** Can I choose my own contractor?

**A** No. We are required to use a competitive bid process in which we publicly advertise for bids from qualified contractors. The City Council approves the contract award to the lowest responsive and responsible bidder.

---

**City of Inglewood**

Mayor Roosevelt F. Dorn
Council District 1 Curren D. Price, Jr.
Council District 2 Judy Dunlap
Council District 3 Eloy Morales
Council District 4 Ralph L. Franklin
City Administrator Mark F. Weinberg

**Residential Sound Insulation Program**

One Manchester Boulevard
PO. Box 6500
Inglewood, CA 90301
310/412-5289
www.CityofInglewood.org

---

**CONTRACTOR FRAUD ALERT!**

It has come to our attention that several independent contractors have approached property owners within the city of Inglewood offering to replace the homeowner’s windows with acoustic windows. These contractors claim that the city will reimburse the property owner for these costs.

THIS IS NOT TRUE! The Federal Aviation Administration and Los Angeles World Airports fund this program. Their policies strictly prohibit us from providing reimbursement of costs.

If you have any questions or concerns regarding this matter, please contact the Residential Sound Insulation Division at 310-412-5289.