It’s true... you can get windows, doors, and in most cases air conditioning and heating at no cost!

Just like Beverly Bell who responded to the invitation to participate!

Beverly Bell knows gifts. She sews beautiful custom handbags that make fabulous gifts. So when she describes all the new upgrades in her home that cost her nothing, she smiles and says proudly, “It’s a gift. It’s a huge gift.”

As a property owner in her condominium complex, she couldn’t be closer to the truth. In fact, all the improvements, courtesy of the Inglewood Residential Sound Insulation Program have added increased value to her home.

Beverly, along with 28 other property owners in her complex responded to the invitational mailer and went to City Hall to learn more about the Program. There they saw all the choices of double-pane windows, new sound-insulating doors, central air and heating systems, and other program products.

It wasn’t the new windows and doors at no cost that excited her and her neighbors nearly as much as the prospect of having a quieter home life. “I’d be on the phone, a jet would pass overhead, and I’d have to wait. And if we were watching a movie, we’d have to rewind to hear what we’d just missed,” said Beverly.

And it wasn’t just the noise that cut into her lifestyle. Energy expenses from the building’s old style heating system were costing Beverly a dollar per hour more during cold months. She would set a timer to help her try to keep heating costs to a minimum.

For the homeowners, the workers couldn’t arrive quickly enough.

“It was a fabulous experience,” recalled Beverly. “I’d sit in the corner knitting while eight or ten men at a time worked away. They were great. They joked with us and were so extremely helpful.”

Beverly proudly shows off her “new home,” complete with attractive, sound-cutting doors and windows. As quiet and comfortable as it is inside, the moment she throws open her 72-inch double-pane sliding door, a jet passing overhead brings our interview to a momentary halt.

“We were shocked,” she admitted. “We couldn’t believe that the Residential Sound Insulation Program was going to do all this for us.”
YOU TOO CAN RECEIVE...
• Windows & Doors
• Central A/C & Heating

AT NO COST TO ELIGIBLE PROPERTY OWNERS!

Just like the Thompsons!

For 17 years, airport noise was simply a fact of life for Willie and Lila Thompson. Whenever she was on the phone, Lila would just stop talking as jets passed overhead. Living with noise from the airplanes would have continued, however, the Thompsons received a letter from the Inglewood Sound Insulation Program inviting them to participate. She remembers discussing the Program with Willie, and they decided to visit the Program’s showroom at City Hall.

There in the showroom are the latest in sound insulation products, including double hung dual-pane window systems, solid-core doors, and even storm doors. Staffers are available to discuss the products and the benefits of the Program.

Given the popularity of the Program, it took a little over a year for the installation to begin at the Thompson home, but in just a few short weeks thereafter, it was complete and at no cost to the Thompsons.

“We are very happy to finally enjoy our home without the noise of the jets flying overhead,” chimes Lila!

Not only did they receive new doors and windows, a glass fireplace screen, and a new low-energy central air conditioning/heating system but also an upgrade to their electrical panel. Lila recalls that all members of the crew were courteous and friendly.

Today, the Thompson household is a quiet retreat from the outside world, and Willie and Lila enjoy all the inside pleasures without the interruption from jets on final approach to LAX. All at no cost to them!

“We are very happy to finally enjoy our home without the noise of the jets flying overhead,” chimes Lila!
Q&A

1. Who determines which homes will receive sound insulation first?
Los Angeles World Airports (LAWA) requires that sound insulation be offered to eligible property owners in a prioritized order, beginning with the most noise-impacted block and proceeding to the least impacted block.

2. Is there a number that I can call to report noise?
To report aircraft noise (310) 64-Noise; (310) 646-6473 or log on to www.lawa.com. You may also write to the LAX Stakeholder Liaison Office located at 6661 Imperial Highway, Los Angeles, CA 90045.

3. If I sell my home without having it sound insulated, can the new owner request sound insulation?
Yes. The new owner will have the option of having the residence sound insulated.

4. What are the steps leading up to construction?
During an architectural survey, walls, windows, doors, and other important features of your property are measured to produce construction plans. The designs are presented to each property owner for review and approval, and then the Plans and Specifications are submitted to LAWA, FAA, and the Inglewood Building and Safety Division. The contractor will visit your home to verify the measurements before products are ordered.

5. Is there anything that I have to pay for?
Can I pay for upgrades and extras?
The program is free of cost to eligible property owners. However, if a product upgrade is available and requested by the property owner, the cost of the upgrade will be the responsibility of the property owner.

6. Will the program remove and reinstall window coverings?
As window coverings are considered part of your personal property, the property owners are responsible for removing and reinstalling these items. However, any security alarms or security bars on your windows or doors will be removed and reinstalled by the program at no cost to the property owner.

7. Are the work and the products guaranteed?
Yes. The contractor is responsible to correct any defects in either the material or workmanship that occur within one year of the project's completion. After the one-year period, the homeowner is responsible for obtaining repairs under the materials warranties, which will be supplied to the property owner.

Your quieter, more comfortable home – on display at City Hall.

A visit to the 5th floor of City Hall is time well spent. That’s where, within the offices of the Residential Sound Insulation Department, you’ll find the Program’s Showroom.

With one of our staffers, you can see the entire range of home improvement products available to you as part of the Residential Sound Insulation Program. These products include a selection of double-pane windows, from casement to sliders. Solid core doors are also displayed in a variety of stained finishes. Also, friendly informed staffers are available to answer all questions about specific products, installation, or timing.

The Display Room is open between 7:30 a.m. and 5:30 p.m. Monday through Friday. (Please note that City Hall is closed every other Friday.) For an appointment, call (310) 412-5289.
An Added Program Benefit: Improving the climate inside your home

All the work of insulating your home for noise isn’t complete if you have to keep your doors and windows open when it gets too hot inside. That’s why as part of the Program, we install new central heating, ventilation, and air conditioning (HVAC) along with placing thermal insulation in your roof or attic when possible. (We’ll even put glass doors on your fireplace, where possible, to prevent noise from coming in, while enhancing the look of your room.)

Not only will you enjoy a more comfortable climate throughout the year, but also you’ll likely save money on your gas and electric bills, since all new equipment complies with the state’s mandate for more energy-efficient HVAC systems.

Since the start of the program, Inglewood residents have expressed joy not just in the huge reduction of outside noise, but also in the drop in their energy expenses. All of which is made even nicer when uncomfortable weather outside doesn’t find its way indoors.

Mission Statement...
The Mission of the Residential Sound Insulation Program is to provide an improved quality of life to those residents impacted by aircraft noise.

RESIDENTIAL SOUND INSULATION PROGRAM STAFF

3rd row- Kendall Reed, Boytrese Osias, Anthony Barbarin, Fidel Barajas.

2nd row- Bob Parviz, Kristi Kondo, Diana Joe, Bettye Griffith, Diana Andrade, Marisela Mansour, Deanna Unternahrer, Olga Hebert, Mona Adkins, Maria Torres, Anabel Molina

1st row- Gordon Hom, Jorge Garcia, Nick Diaz, James Lee, Richard Torres, George McCall

What to do next!
When you receive your invitational mailer, RESPOND by calling (310) 412-5289.

City of Inglewood
Mayor Roosevelt F. Dorn
Council District 1 Daniel K. Tabor
Council District 2 Judy Dunlap
Council District 3 Eloy Morales, Jr.
Council District 4 Ralph L. Franklin
City Treasurer Wanda M. Brown
City Clerk Yvonne Horton
Acting City Administrator Michael D. Falkow
City Attorney Cal P. Saunders

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(310) 412-5289
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Aviation Commission
Meets the third Wednesday of every month at 6:00 p.m.
For information, call 310-412-5289